Field Carrier Operations Manager

Company: Marex Road Services

Location: Baton Rouge, LA (on site at client facility; expected to move toward hybrid over time)

Travel: Local, between Baton Rouge-area pickup and delivery sites

About Marex

Marex is a technology-enabled logistics company delivering high-impact transportation solutions across industrial, construction, energy, infrastructure, and specialized project markets. Our team supports time-critical domestic freight and complex project cargo across demanding operational environments. We move fast, execute with precision, and operate with accountability.

At Marex, communication matters. Performance matters. Execution matters.

Position Overview

The Field Carrier Operations Manager is Marex's on-site presence at a major industrial client's loading operation in the Baton Rouge area, supporting open-deck flatbed and rack freight. This is a boots-on-the-ground role: you will make sure the carriers, drivers, and equipment on every Marex load match what was planned, keep Marex's site protocols on track, and give our team a clear daily picture of operations. Over time, the role grows into building and maintaining Marex's carrier network and capacity in Louisiana.

Key Responsibilities (Field Operations)

- Be on site at loading; verify that carrier, truck, trailer, driver, and paperwork match the load confirmation
- Confirm equipment, racks, and securement gear match load requirements before release
- Stop and escalate loads that don't meet Marex requirements, and document every issue in real time
- Serve as Marex's daily point of contact with client site leadership
- Keep loading flow and truck turns between sites moving; minimize wait times, detention, and TONU events
- Deliver daily recaps and weekly reporting on operations, wins, and challenges

Growth Path (Carrier Capacity)

- Build strong, respectful relationships with the carriers and drivers who serve our sites
- Source and qualify carriers to expand capacity in Louisiana lanes and markets
- Grow into carrier network and capacity planning for Baton Rouge business units

Training

New hires complete a structured onboarding program at Marex's Baton Rouge, LA headquarters, training directly on our carrier vetting process, proprietary tools, and business-unit-specific requirements alongside the team, before transitioning to supervised field time on site.

Required Qualifications

- 3+ years of experience in flatbed or open-deck trucking operations, dispatch, fleet or yard operations, or as a professional driver
- Working knowledge of cargo securement: chains, binders, straps, edge protection, dunnage, and racks
- Calm, firm, and respectful communicator who earns credibility with drivers
- Proven attention to detail and disciplined documentation habits
- Able to work outdoors in a yard environment, in all weather, with early starts

- Valid driver's license; able to pass background check and drug screen

Preferred

- CDL Class A
- Experience hauling precast, pipe, steel, or building materials
- Familiarity with TMS platforms and freight documentation workflows
- Exposure to carrier compliance/authority verification platforms (e.g. Highway or similar)
- OSHA 10/30 or similar safety training

What Marex Offers

- A visible, hands-on role with a clear growth path into carrier operations
- Competitive compensation and incentives tied to performance
- Comprehensive benefits and professional development
- A mission-driven culture focused on high-impact logistics solutions in critical sectors

Our Culture & Core Values

Marex is a technology-enabled transportation solutions provider that operates with a mission to drive growth in the overall health of the people, businesses, and systems it connects through logistics. At Marex, we live by a set of principles that drive both personal and company success:

- **The Fast Eat the Slow:** We move quickly, act decisively, and deliver results with urgency.
- **WTD, WTD – What's the Deadline, What's the Deliverable:** Accountability is non-negotiable.
- **Get Hard Sh*t Done (GHSD):** We tackle challenges head-on and finish what we star**
- **Details Matter:** Precision and quality are at the core of everything we do.
- **Plan to "C":** We plan for success, anticipate change, and execute with confidence.
- **Give a F**k (GAF):** We care deeply about our work, our teammates, and our impact.
- **Win the War:** We take a long-term view—doing what's right over what's easy.

Email hr@marexservices.com with your interest and resume.